

## QUALITY POLICY

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The Management of GMT INTERNATIONAL SUPER GLOVES is committed to:

- The full **coverage of customer's requirements** in every transaction with the company.
- The **continuous improvement of the quality** of services and products provided to its customers, in order to meet their needs to the maximum extent possible.
- The **provision of all necessary resources** for the **implementation and continuous improvement** of the Quality Management System.
- The **lawful** and proper operation of the business, **following faithfully and without deviation everything that is mentioned in the current legislation and is related to its activity.**
- **Ensuring that the quality policy and quality objectives** are defined and **fully compatible with the Company's framework and strategic management.** Quality objectives have been set and maintained as part of internal control procedures, monitoring and Quality Management System review with the ultimate goal of increasing customer satisfaction. The increase of sales at all levels of the business with the parallel maintenance or increase staff interaction and cooperation with high customer satisfaction, zero complaints, and Quality Management System non-conformities.

In the above context, GMT INTERNATIONAL SUPER GLOVES aims to:

- the development and institutionalization of simple and flexible operating procedures;
- standardization of working methods;
- ensuring the stability of the quality of the products offered;
- the development of mechanisms for early prevention and detection of quality problems;
- the improvement and modernization of the company's organizational structures;
- increase customer satisfaction;

GMT INTERNATIONAL SUPER GLOVES believes that the implementation of Quality Management System according to the international standards **ISO/EN ISO 9001: 2015 & ISO/EN ISO 13485: 2016** will contribute greatly to the implementation of the company's goals.

We strongly believe that quality is achieved through the perfect organization of the company as well as by analyzing, recording, institutionalizing, and implementing clear operating procedures which are faithfully followed by all, until the final result is produced.

We declare that in the company:

- Quality is the guiding principle of all its activities.
- The final judges of the quality of services are the customers.

